# Refund Policy for Joint Fitness, LLC

Effective Date: 12/12/2024

This policy describes the circumstances under which refunds may be granted for personal training sessions and packages purchased from Joint Fitness, LLC.

### Refund Eligibility:

### Personal Training Sessions:

* + Unused Sessions: Clients are eligible for a partial refund on any unused personal training sessions. Refunds will be issued for the remaining sessions at the original purchase price less a fee.
	+ Used Sessions: Refunds will not be granted for sessions that have already been completed.

### Training Packages:

* + Unused Packages: Clients who have purchased a package of sessions and have not used any of the sessions are eligible for a partial refund.
	+ Partially Used Packages: Clients who have partially used a package of sessions may request a refund for the remaining unused sessions.

### Refunds are not granted for no-shows or late cancellations.

### Non-Refundable Items:

* Promotional Offers and Discounts: Sessions or packages purchased at a discounted rate or through special promotions are non-refundable.
* Membership Fees: Any membership fees or administrative fees are non-refundable.

### Requesting a Refund:

#### To request a refund, clients must:

* + Contact our office at (206) 473-8143 or email us at ChrisC@jointfitness.net.
	+ Provide the reason for the refund request and any supporting documentation, if applicable.
	+ Allow up to 10 business days for the refund request to be processed.

### Refund Method:

* Refunds will be issued using the original method of payment.
* If the original payment method is unavailable, Joint Fitness, LLC will work with the client to determine an alternative refund method.

### Cancellation and Refund of Online Services:

* For any online services or digital products purchased through our website, clients must request a refund within 3 days of purchase. Refund requests made after 3 days will not be honored.

### Changes to the Refund Policy:

* Joint Fitness, LLC reserves the right to modify this refund policy at any time. Any changes will be communicated to clients in advance and will be posted on our website.

### Contact Information:

* For any questions or concerns regarding our refund policy, please contact us at:

 Joint Fitness, LLC
 www.jointfitness.net
 (206) 473-8143
 ChrisC@jointfitness.net

By purchasing our services, you acknowledge that you have read, understood, and agree to comply with this refund policy.

Thank you for choosing Joint Fitness, LLC. We appreciate your business and are committed to your satisfaction.